

# Google Sync: Setting Up Your Windows Mobile Phone

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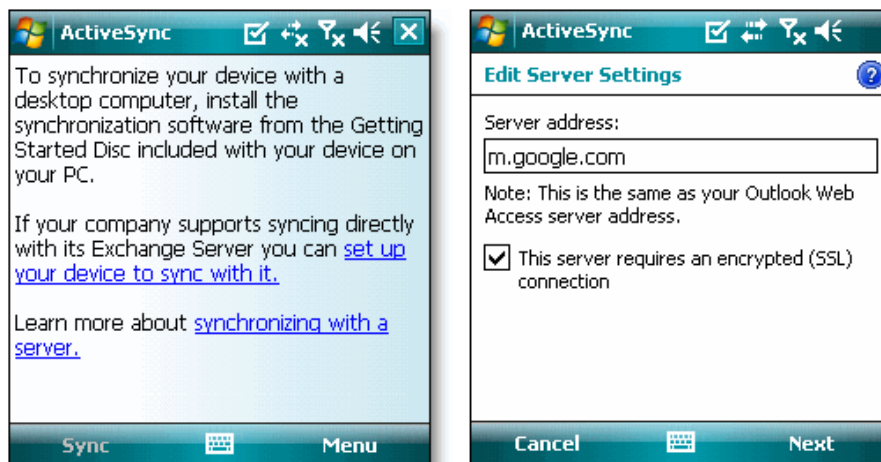
*If you run into any problems, contact your ITC or the Help Desk (707.826.4357)*

To set up Google Sync on your Windows Mobile device, please follow the steps below.

**Important Note:** Make sure that you have backed up any Contacts and Calendars from your phone to your computer before proceeding.

## Getting Started

1. Delete your old Zimbra account, which points to mail.humboldt.edu
2. Open the Microsoft Exchange **ActiveSync** application on your device's home screen.
3. Click **Set up your device to sync with it.**
4. Enter **m.google.com** as the server address.
5. Ensure that the **SSL** option is selected.



## Sign In to Your Google Account

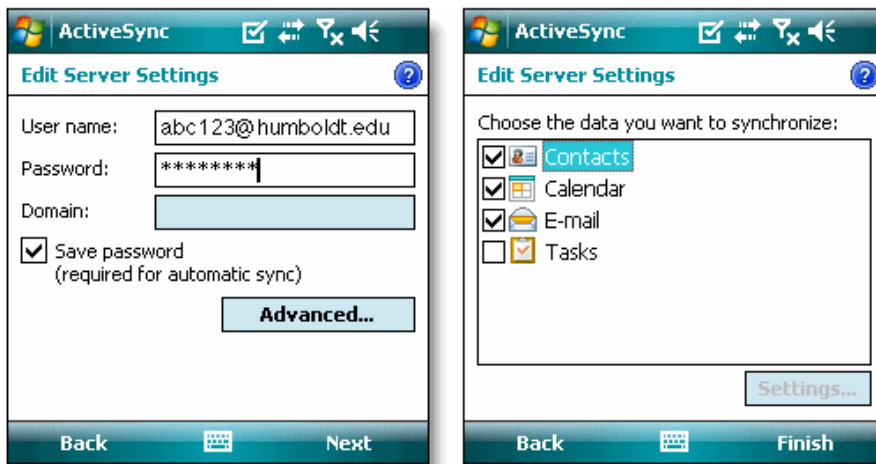
6. Click **Next.**
7. Enter your full HSU email address as the **User name.**
8. Enter your HSU User Name as the **Password.**
9. Leave the **Domain** field empty. If your device requires you to enter a domain name, enter **google.**
10. Click **Next.**

11. If you encounter a login credentials error message, please go to the following page: <https://www.google.com/accounts/DisplayUnlockCaptcha> and enter your HSU User Name ([abc123@humboldt.edu](mailto:abc123@humboldt.edu)) and Password. After you unlock your account, return to Step 2.



12. Check **Contacts**, **Calendar**, or **Email**, depending on which you'd like to sync. (Tasks is not supported and will lead to an error if checked.)

13. Click **Finish**.



14. Press the **Sync** softkey on the left to synchronize. If you receive a security message from Google, click Allow to proceed with the sync process.



You've now set up Google Sync for your Windows Mobile device.