

# UQ WiMAX Service Important Notices (Day Pass service for foreign visitors)

Vol.2

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UQ Communications Inc.

1. Connection is provided on a `best effort` basis, with no guarantee of connection speeds. Connection speeds may vary depending on signal strength, network congestion, or the type of device in use.
2. In order to protect against excessive network congestion, connections speeds may be limited in cases of large files or heavy data transmissions.
3. The WiMAX signal may be weak in tunnels, basements, indoors, or around mountains and buildings, resulting in inability to use the WiMAX service. Also if you move through a location with a poor signal while using WiMAX, there is a chance your session could be dropped.
4. Given the nature of wireless communications, signal quality may vary. Since your connection utility signal indicator has a slight delay, there may be a difference between the indicated and the actual signal strength.
5. Due to network maintenance needs, there may be times when the service is unavailable.
6. In order to restrict the transmission of junk email, Outbound Port 25 blocking is in effect. To send email, please ensure your mail client is set to use TCP Port 587. For details on how to do this, please contact your network administrator or email service provider.
7. The price for using this service is JPY572, per 24 hours (tax excluded).
8. The service contract will automatically expire at the end of the 24-hour service period. We cannot accept cancelation requests prior to expiration of the 24-hour service period.
9. UQ WiMAX is a Internet access service via BWA(Broadband Wireless Access).

For inquiries, please see contact info below: (Language of UQ customer service is Japanese.)

Inquiry Form

Address:<https://www.uqwimax.jp/cgi-bin/service/support/ca.cgi>

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