# Google ChromeOS Accessibility Conformance Report

# International Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** ChromeOS, version 134

**Report Date:** April 2025

**Product Description:** ChromeOS is the operating system that runs on Chromebooks

**Contact Information:** chrome-vpats@google.com

**Notes:**

ChromeOS is an operating system with the Google Chrome browser built-in that allows users to browse the web. This document makes no claims of conformance for any third-party content that users access through the web or through any app stores supported by ChromeOS. The scope of this VPAT is limited to the ChromeOS software and does not apply directly to hardware devices.
The scope of this document asserts conformance for these core ChromeOS features:
1. Onboarding and account creation
2. App Launcher
3. Notification Center
4. Settings
5. Files
6. Chrome Browser

The following features are considered experimental and are not available on all ChromeOS devices, and are therefore outside of the scope of this document:
1. Google Play Store
2. Linux shell

# Evaluation Methods Used:

Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. The application was tested using a set of use cases designed to cover the components and functionality of use flows. Assistive technologies used include: ChromeVox with the Chrome browser and platform assistive technologies for magnification and dark mode.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

| Standard/Guideline | Included In Report |
|---|---|
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)  *AND*<br>EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:  Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.1.1 (Web)<br>    ● 10.1.1.1 (Non-web document)<br>    ● 11.1.1.1.1 (Open Functionality Software)<br>    ● 11.1.1.1.2 (Closed Functionality Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software: Supports | Software: The product provides equivalent text alternatives |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.2.1 (Web)<br>    ● 10.1.2.1 (Non-web document)<br>    ● 11.1.2.1.1 (Open Functionality Software)<br>    ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software: Supports | Software: The product does not contain prerecorded audio-only or video-only media. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.2.2 (Web)<br>&bull; 10.1.2.2 (Non-web document)<br>&bull; 11.1.2.2 (Open Functionality Software)<br>&bull; 11.1.2.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: The product does not contain any prerecorded synchronized media (video with audio) that requires captions. |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.2.3 (Web)<br>&bull; 10.1.2.3 (Non-web document)<br>&bull; 11.1.2.3.1 (Open Functionality Software)<br>&bull; 11.1.2.3.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.1 (Web)<br>&bull; 10.1.3.1 (Non-web document)<br>&bull; 11.1.3.1.1 (Open Functionality Software)<br>&bull; 11.1.3.1.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: The product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.2 (Web)<br>&bull; 10.1.3.2 (Non-web document)<br>&bull; 11.1.3.2.1 (Open Functionality Software)<br>&bull; 11.1.3.2.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.1.3.3 (Web)<br>   • 10.1.3.3 (Non-web document)<br>   • 11.1.3.3 (Open Functionality Software)<br>   • 11.1.3.3 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Software: Supports | Software: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound. |
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.1.4.1 (Web)<br>   • 10.1.4.1 (Non-web document)<br>   • 11.1.4.1 (Open Functionality Software)<br>   • 11.1.4.1 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Software: Supports | Software: The product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.2 (Web)<br>● 10.1.4.2 (Non-web document)<br>● 11.1.4.2 (Open Functionality Software)<br>● 11.1.4.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | Software: The product does not include audio that plays automatically for more than 3 seconds. |
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.1 (Web)<br>● 10.2.1.1 (Non-web document)<br>● 11.2.1.1.1 (Open Functionality Software)<br>● 11.2.1.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | Software: The product ensures that interactive content functionality is accessible and operable using a keyboard or keyboard emulator. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.1.2 No Keyboard Trap** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.2.1.2 (Web)<br>   ● 10.2.1.2 (Non-web document)<br>   ● 11.2.1.2 (Open Functionality Software)<br>   ● 11.2.1.2 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Software: Supports | Software: Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard and/or advises users of any non-standard methods required to do so. |
| **2.1.4 Character Key Shortcuts** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.2.1.4 (Web)<br>   ● 10.2.1.4 (Non-web document)<br>   ● 11.2.1.4.1 (Open Functionality Software)<br>   ● 11.2.1.4.2 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product does not use character key shortcuts. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.2.1 (Web)<br>    ● 10.2.2.1 (Non-web document)<br>    ● 11.2.2.1 (Open Functionality Software)<br>    ● 11.2.2.1 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Web: Software: Supports | Software: The product does not contain time-limited or time-dependent content. |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.2.2 (Web)<br>    ● 10.2.2.2 (Non-web document)<br>    ● 11.2.2.2 (Open Functionality Software)<br>    ● 11.2.2.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software: Partially Supports | Software: In most instances, the product allows users to pause, stop, or hide moving, blinking, scrolling or auto-updating content. Exception includes:<br>    ● Animation in Phone hub set up flow loops and cannot be stopped. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.3.1 (Web)<br>● 10.2.3.1 (Non-web document)<br>● 11.2.3.1 (Open Functionality Software)<br>● 11.2.3.1 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | Software: The product does not contain flashing content. |
| **2.4.1 Bypass Blocks** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.1 (Web)<br>● 10.2.4.1 (Non-web document) – Does not apply<br>● 11.2.4.1 (Open Functionality Software) – Does not apply<br>● 11.2.4.1 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software) – Does not apply to non-web software<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) – Does not apply to non-web docs | Software: Supports | Software: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.2 Page Titled** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.2.4.2 (Web)<br>   ● 10.2.4.2 (Non-web document)<br>   ● 11.2.4.2 (Open Functionality Software) - Does not apply<br>   ● 11.2.4.2 (Closed Software) – Does not apply<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Software: Supports | Software: Screens of the product provide titles that adequately describe their topic or purpose. |
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.2.4.3 (Web)<br>   ● 10.2.4.3 (Non-web document)<br>   ● 11.2.4.3 (Open Functionality Software)<br>   ● 11.2.4.3 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Software: Partially Supports | Software: In most instances, screens of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:<br>   ● Focus order in OOBE is illogical on some screens.<br>   ● Focus can be set improperly when interacting with controls and when opening dialogs.<br>   ● Sometimes non-visible content is in the focus order.<br>   ● Focus trap issues can occur after enabling ChromeVox on the login screen. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.4.4 (Web)<br>&bull; 10.2.4.4 (Non-web document)<br>&bull; 11.2.4.4 (Open Functionality Software)<br>&bull; 11.2.4.4 (Closed Software<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: The product ensures that the purpose of links can be determined from link text alone or in combination with surrounding text or programmatic context. |
| **2.5.1 Pointer Gestures** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.5.1 (Web)<br>&bull; 10.2.5.1 (Non-web document)<br>&bull; 11.2.5.1 (Open Functionality Software)<br>&bull; 11.2.5.1 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product ensures functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.5.2 Pointer Cancellation** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.5.2 (Web)<br>    ● 10.2.5.2 (Non-web document)<br>    ● 11.2.5.2 (Open Functionality Software)<br>    ● 11.2.5.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action. |
| **2.5.3 Label in Name** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.5.3 (Web)<br>    ● 10.2.5.3 (Non-web document)<br>    ● 11.2.5.3.1 (Open Functionality Software)<br>    ● 11.2.5.3.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. |
| **2.5.4 Motion Actuation** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.5.4 (Web)<br>    ● 10.2.5.4 (Non-web document)<br>    ● 11.2.5.4 (Open Functionality Software)<br>    ● 11.2.5.4 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product ensures that functionality triggered by device or user motion can also be operated by conventional user interface components. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.3.1.1 (Web)<br>    ● 10.3.1.1 (Non-web document)<br>    ● 11.3.1.1.1 (Open Functionality Software)<br>    ● 11.3.1.1.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software: Supports | Software: The product ensures that the default human language used on each page can be programmatically determined. |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.3.2.1 (Web)<br>    ● 10.3.2.1 (Non-web document)<br>    ● 11.3.2.1 (Open Functionality Software)<br>    ● 11.3.2.1 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software: Supports | Software: The product ensures that interface components do not initiate a change of context when receiving focus. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.3.2.2 (Web)<br>   ● 10.3.2.2 (Non-web document)<br>   ● 11.3.2.2 (Open Functionality Software)<br>   ● 11.3.2.2 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Software: Partially Supports | Software: The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link. Exceptions include:<br>   ● Input method dialogs may close after selecting an input control. |
| **3.2.6 Consistent Help** (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Software: Supports | Software: Help mechanisms occur in the same order relative to other page content in the product. |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.3.3.1 (Web)<br>   ● 10.3.3.1 (Non-web document)<br>   ● 11.3.3.1.1 (Open Functionality Software)<br>   ● 11.3.3.1.2 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Software: Supports | Software: Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.3.2 (Web)<br>● 10.3.3.2 (Non-web document)<br>● 11.3.3.2 (Open Functionality Software)<br>● 11.3.3.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | Software: Where user input is required, the product presents adequate labels or instructions for successfully providing that input. |
| **3.3.7 Redundant Entry** (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Software: Supports | Software: User information that is required to be entered again in the same process is made available to the user without the user having to re-enter information. |
| **4.1.1 Parsing** (Level A)<br>Applies to:<br>WCAG 2.0 and 2.1 – Always answer 'Supports'<br>WCAG 2.2 (obsolete and removed) - Does not apply<br>EN 301 549 Criteria<br>● 9.4.1.1 (Web)<br>● 10.4.1.1 (Non-web document)<br>● 11.4.1.1.1 (Open Functionality Software)<br>● 11.4.1.1.2 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.4.1.2 (Web)<br>   ● 10.4.1.2 (Non-web document)<br>   ● 11.4.1.2.1 (Open Functionality Software)<br>   ● 11.4.1.2.2 (Closed Software) – Does not apply<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Software: Partially supports | Software: In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined and whose state where applicable, can be programmatically set. Exceptions include:<br>   ● When signing in descriptive text may not be programmatically associated with its field. |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.2.4 (Web)<br>● 10.1.2.4 (Non-web document)<br>● 11.1.2.4 (Open Functionality Software)<br>● 11.1.2.4 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | Software: The product does not contain any live synchronized media (video with audio) that requires real-time captioning. |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.2.5 (Web)<br>● 10.1.2.5 (Non-web document)<br>● 11.1.2.5 (Open Functionality Software)<br>● 11.1.2.5 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | Software: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.3.4 Orientation** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.3.4 (Web)<br>    ● 10.1.3.4 (Non-web document)<br>    ● 11.1.3.4 (Open Functionality Software)<br>    ● 11.1.3.4 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape. |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.3.5 (Web)<br>    ● 10.1.3.5 (Non-web document)<br>    ● 11.1.3.5.1 (Open Functionality Software)<br>    ● 11.1.3.5.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.3 (Web)<br>● 10.1.4.3 (Non-web document)<br>● 11.1.4.3 (Open Functionality Software)<br>● 11.1.4.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Partially Supports | Software: In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exception includes:<br>● Text and background can have insufficient contrast on the Google verification code page. |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.4 (Web)<br>● 10.1.4.4 (Non-web document)<br>● 11.1.4.4.1 (Open Functionality Software)<br>● 11.1.4.4.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Supports | Software: The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.5 (Web)<br>    ● 10.1.4.5 (Non-web document)<br>    ● 11.1.4.5.1 (Open Functionality Software)<br>    ● 11.1.4.5.2 (Closed Software) – Does not apply<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software: Supports | Software: The images of text contained in the product are essential and can be visually customized to user viewing requirements. |
| **1.4.10 Reflow** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.10 (Web)<br>    ● 10.1.4.10 (Non-web document)<br>    ● 11.1.4.10 (Open Functionality Software)<br>    ● 11.1.4.10 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product allows for the resizing of content to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.11 Non-text Contrast** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.1.4.11 (Web)<br>   ● 10.1.4.11 (Non-web document)<br>   ● 11.1.4.11 (Open Functionality Software)<br>   ● 11.1.4.11 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software: Visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). |
| **1.4.12 Text Spacing** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.1.4.12 (Web)<br>   ● 10.1.4.12 (Non-web document)<br>   ● 11.1.4.12 (Open Functionality Software)<br>   ● 11.1.4.12 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Partially Support | Software: The product allows user changes in text style properties, such as line height or text spacing for some of its apps. Exceptions include:<br>   • Apps that do not allow the Inspect tool are not able to have their text spacing changed. |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.1.4.13 (Web)<br>   ● 10.1.4.13 (Non-web document)<br>   ● 11.1.4.13 (Open Functionality Software)<br>   ● 11.1.4.13 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Supports | Software:  In most instances, content triggered by hover or focus becomes and remains visible while triggered and is dismissed when hover or focus is removed. Exception includes:<br>   ● The tooltip popups are not hoverable nor dismissible. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.5 (Web)<br>● 10.2.4.5 (Non-web document) – Does not apply<br>● 11.2.4.5 (Open Functionality Software) – Does not apply<br>● 11.2.4.5 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software) – Does not apply to non-web software<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) – Does not apply to non-web docs | Software: Supports | Software: Screens of the product are accessed via a process flow and do not otherwise require multiple methods of access. |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.6 (Web)<br>● 10.2.4.6 (Non-web document)<br>● 11.2.4.6 (Open Functionality Software)<br>● 11.2.4.6 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Software: Partially Supports | Software: The product uses headings and labels that describe their topic or purpose in most instances. Exceptions include:<br>● While setting up the supervising of a child account, the rating info icon lacks additional context and is not associated with the form controls it pertains to. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.4.7 (Web)<br>    ● 10.2.4.7 (Non-web document)<br>    ● 11.2.4.7 (Open Functionality Software)<br>    ● 11.2.4.7 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software: Supports | Software: The product provides a visible indication of keyboard focus for elements on each screen. |
| **2.4.11 Focus Not Obscured (Minimum)** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Software: Supports | Software: When user interface components receive keyboard focus they are, at minimum, partially visible. |
| **2.5.7 Dragging Movements** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Software: Supports | Software: When dragging movement is needed for operation the product allows the functionality to be accomplished by a single pointer without dragging. |
| **2.5.8 Target Size (Minimum)** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Software: Supports | Software: The size of the target meets the requirements of this criterion. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.1.2 (Web)<br>&bull; 10.3.1.2 (Non-web document)<br>&bull; 11.3.1.2 (Open Functionality Software) – Does not apply<br>&bull; 11.3.1.2 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software: Supports | Software: Where screens of the product contain text in multiple languages, the language used for each passage can be programmatically determined. |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.2.3 (Web)<br>&bull; 10.3.2.3 (Non-web document) – Does not apply<br>&bull; 11.3.2.3 (Open Functionality Software) – Does not apply<br>&bull; 11.3.2.3 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software) – Does not apply to non-web software<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) – Does not apply to non-web docs | Software: Supports | Software: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.4 (Web)<br>• 10.3.2.4 (Non-web document) – Does not apply<br>• 11.3.2.4 (Open Functionality Software) – Does not apply<br>• 11.3.2.4 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Software: Supports | Software: The product ensures that components with the same functionality are identified consistently across pages of the product. |
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.3.3 (Web)<br>• 10.3.3.3 (Non-web document)<br>• 11.3.3.3 (Open Functionality Software)<br>• 11.3.3.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Software: Supports | Software: Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.3.3.4 (Web)<br>   ● 10.3.3.4 (Non-web document)<br>   ● 11.3.3.4 (Open Functionality Software)<br>   ● 11.3.3.4 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | Software: Supports | Software: The product provides a mechanism for users to review, confirm, and correct information before finalizing submission. |
| **3.3.8 Accessible Authentication (Minimum)** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Software: Supports | Software: The product does not require users to complete a cognitive function test during its authentication process. |
| **4.1.3 Status Messages** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.4.1.3 (Web)<br>   ● 10.4.1.3 (Non-web document)<br>   ● 11.4.1.3 (Open Functionality Software)<br>   ● 11.4.1.3 (Closed Software) – Does not apply<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Software: Partially Supports | Software: In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:<br>   ● Ther is a lack of feedback for assistive technologies after selecting controls in the toolbar. |

## Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

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Notes:

## Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Partially Supports | The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:<br>● 2.4.3 Focus Order<br>● 3.2.2 On Input<br>● 4.1.2 Name, Role, Value |
| 302.2 With Limited Vision | Partially Supports | The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:<br>● 1.4.3 Contrast (Minimum)<br>● 2.4.3 Focus Order<br>● 2.4.6 Headings and Labels<br>● 3.2.2 On Input<br>● 4.1.2 Name, Role, Value |
| 302.3 Without Perception of Color | Partially Supports | The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:<br>● 1.4.3 Contrast (Minimum) |
| 302.4 Without Hearing | Supports | The product is usable by people without hearing. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.5 With Limited Hearing | Supports | The product is usable by people with limited hearing. |
| 302.6 Without Speech | Supports | The product is usable by people without speech. |
| 302.7 With Limited Manipulation | Partially Supports | The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in:<br>● 2.4.3 Focus Order<br>● 2.4.6 Headings and Labels<br>● 4.1.2 Name, Role, Value |
| 302.8 With Limited Reach and Strength | Supports | The product's features allow people with limited reach or strength to interact with the user interface. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.3 Focus Order<br>● 2.4.6 Headings and Labels<br>● 3.2.2 On Input<br>● 4.1.2 Name, Role, Value |

## Chapter 4: Hardware

Notes: ChromeOS is not a hardware device. Refer to VPAT for specific Chromebook devices.

# Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| *502 Interoperability with Assistive Technology* | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Software: Supports | The product allows for user control of accessibility features. |
| 502.2.2 No Disruption of Accessibility Features | Software: Supports | The product does not disrupt the use of platform accessibility features. |
| *502.3 Accessibility Services* | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Software: Partially supports | To some degree, objects in the product correctly report their name, role, state, boundary, and description information to assistive technologies, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.3.2 Modification of Object Information | Software: Partially supports | To some degree, states and properties that can be set by the user are able to be set programmatically, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.3.3 Row, Column, and Headers | Software: Supports | The product appropriately associates rows, columns, and headers for data tables. |
| 502.3.4 Values | Software: Supports | In the product any current value(s), and any set or range of allowable values associated with an object, are programmatically determinable. |
| 502.3.5 Modification of Values | Software: Partially supports | In the product values that can be set by the user can sometimes be set programmatically, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.3.6 Label Relationships | Software: Supports | Component labels in the product are programmatically determinable. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.7 Hierarchical Relationships | Software: Supports | Hierarchical relationships for components in the product are programmatically determinable. |
| 502.3.8 Text | Software: Partially Supports | In the product, the content of text objects, text attributes, and the boundary of text are sometimes programmatically determinable, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.3.9 Modification of Text | Software: Partially Supports | In the product, the content of text objects, text attributes, and the boundary of text are sometimes programmatically determinable, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.3.10 List of Actions | Software: Partially Supports | In the product the list of all actions that can be executed on an object is sometimes programmatically determinable, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.3.11 Actions on Objects | Software: Partially Supports | The product sometimes allows users to perform actions on objects programmatically, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.3.12 Focus Cursor | Software: Supports | The product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is programmatically determinable. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.13 Modification of Focus Cursor | Software: Partially Supports | Some of the product's user interface elements for text editing allow for the programmatic modification of tracking focus, text insertion points, and selecting attributes, except as disclosed in: |
| 502.3.14 Event Notification | Software: Partially Supports | The product sometimes makes notifications of events relevant to user interactions available to assistive technologies, except as disclosed in:<br>● 4.1.2 Name, Role, Value |
| 502.4 Platform Accessibility Features | Software: Not Applicable | This product is not platform software. |
| **503 Applications** | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Software: Supports | The product's user interface follows the values of the user preferences for applicable platform settings. |
| 503.3 Alternative User Interfaces | Software: Not Applicable | The product does not provide an alternative user interface that functions as assistive technology. |
| **503.4 User Controls for Captions and Audio Description** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Software: Supports | The product provides user controls for the selection of captions at the same menu level as the user controls for volume or program selection. |
| 503.4.2 Audio Description Controls | Software: Supports | The product provides user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection. |
| **504 Authoring Tools** | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Software: Not Applicable | The product is not an authoring tool. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 504.2.2 PDF Export | Software: Not Applicable | The product is not an authoring tool. |
| 504.3 Prompts | Software: Not Applicable | The product is not an authoring tool. |
| 504.4 Templates | Software: Not Applicable | The product is not an authoring tool. |

## Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **601.1 Scope** | Heading cell – no response required | Heading cell – no response required |
| **602 Support Documentation** | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | The product documentation lists and explains how to use the accessibility and compatibility features of Google Chrome for ChromeOS. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | All documentation for Google Chrome for ChromeOS is provided electronically. |
| **603 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | The Google Disability Support Team can answer questions about accessibility through various support channels. |
| 603.3 Accommodation of Communication Needs | Supports | The Google Disability Support Team can answer questions about accessibility through various support channels. |

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Notes:

## Chapter 4: Functional Performance Statements (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | Partially Supports | The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.3 Focus Order<br>● 2.4.6 Headings and Labels<br>● 3.2.2 On Input<br>● 4.1.2 Name, Role, Value<br>● 4.1.3 Status Messages |
| 4.2.2 Usage with limited vision | Partially Supports | The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:<br>● 1.4.3 Contrast (Minimum)<br>● 1.4.12 Text Spacing<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.3 Focus Order<br>● 2.4.6 Headings and Labels<br>● 3.2.2 On Input<br>● 4.1.2 Name, Role, Value<br>● 4.1.3 Status Messages |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.3 Usage without perception of colour | Partially Supports | The product provides a visual mode of operation that does not require user perception of colour, except as disclosed in:<br>● 1.4.3 Contrast (Minimum)<br>● 4.1.3 Status Messages |
| 4.2.4 Usage without hearing | Partially Supports | The product is mostly usable by people without hearing except as disclosed in:<br>● 2.2.2 Pause, Stop, Hide<br>● 4.1.3 Status Messages |
| 4.2.5 Usage with limited hearing | Partially Supports | The product is usable by people with limited hearing except as disclosed in:<br>● 2.2.2 Pause, Stop, Hide<br>● 4.1.3 Status Messages |
| 4.2.6 Usage with no or limited vocal capability | Supports | This product is usable by people without speech. |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in:<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.3 Focus Order<br>● 3.2.2 On Input<br>● 4.1.3 Status Messages |
| 4.2.8 Usage with limited reach | Supports | The product is not free-standing or installed. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | The product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.10 Usage with limited cognition, language or learning | Partially supports | The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:<br>● 1.4.12 Text Spacing<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.3 Focus Order<br>● 2.4.6 Headings and Labels<br>● 3.2.2 On Input<br>● 4.1.3 Status Messages |
| 4.2.11 Privacy | Supports | The product maintains the privacy of users of these features at the same level as other users. |

## Chapter [5: Generic Requirements](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *5.1 Closed functionality* | Heading cell – no response required | Heading cell – no response required |
| *5.1.2 General* | Heading cell – no response required | Heading cell – no response required |
| *5.1.2.1 Closed functionality* | See 5.2 through 13 | See information in 5.2 through 13 |
| *5.1.2.2 Assistive technology* | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| *5.1.3 Non-visual access* | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.2 Auditory output delivery including speech | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.3 Auditory output correlation | Software: Not Applicable | This product does not have any closed functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.1.3.4 Speech output user control | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.5 Speech output automatic interruption | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.6 Speech output for non-text content | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.7 Speech output for video information | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.8 Masked entry | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.9 Private access to personal data | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.10 Non-interfering audio output | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.11 Private listening volume | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.12 Speaker volume | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.13 Volume reset | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.14 Spoken languages | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.15 Non-visual error identification | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Software: Not Applicable | This product does not have any closed functionality. |
| 5.1.4 Functionality closed to text enlargement | Software: Not Applicable | This product does not have any closed functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.1.5 Visual output for auditory information | Software: Not Applicable | This product does not have any closed functionality. |
| *5.1.6 Operation without keyboard interface* | Heading cell – no response required | Heading cell – no response required |
| *5.1.6.1 Closed functionality* | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not Applicable | This product does not have any closed functionality. |
| 5.1.7 Access without speech | Not Applicable | This product does not have any closed functionality. |
| 5.2 Activation of accessibility features | Software: Not Applicable | The product does not have documented accessibility features and instead relies on the device's accessibility features. |
| 5.3 Biometrics | Software: Not Applicable | The product does not use biological characteristics for user identification or control of the product. |
| 5.4 Preservation of accessibility information during conversion | Software: Not Applicable | The product does not convert information. |
| *5.5 Operable parts* | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Software: Not Applicable | Not Applicable. The product has only non-mechanical operable parts that do not require grasping, pinching, or twisting of the wrist to operate. |
| 5.5.2 Operable parts discernibility | Software: Not Applicable | The product does not have operable parts. |
| *5.6 Locking or toggle controls* | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Software: Not Applicable | The product does not have locking or toggle controls. |
| 5.6.2 Visual status | Software: Not Applicable | The product does not have locking or toggle controls. |
| 5.7 Key repeat | Software: Not Applicable | The product does not have a key repeat function. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.8 Double-strike key acceptance | Not Applicable | The product does not provide a keyboard or keypad. |
| 5.9 Simultaneous user actions | Not Applicable | The product does not require simultaneous user actions for its operation. |

## Chapter **6: ICT with Two-Way Voice Communication**

Notes: Not Applicable

## Chapter **7: ICT with Video Capabilities**

Notes: Not Applicable

## Chapter **8: Hardware**

Notes: Not Applicable

## Chapter **9: Web** *(see WCAG 2.x section)*

Notes:

## Chapter **10: Non-Web Documents**

Notes: Not Applicable

## Chapter **11: Software**

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *11.0 General (informative)* | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **11.5 Interoperability with assistive technology** | Heading cell – no response required | Heading cell – no response required |
| **11.5.1 Closed functionality** | Heading cell – no response required | Heading cell – no response required |
| **11.5.2 Accessibility services** | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | Partially Supports | This product uses some documented platform accessibility services. Refer to the criteria 11.5.2.5 to 11.5.2.17. |
| 11.5.2.5 Object information | Partially Supports | Some of the product's user interface elements are programmatically determinable. Exceptions include those identified in WCAG 4.1.2. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The product does not contain data tables. |
| 11.5.2.7 Values | Partially Supports | The product's user interface elements have some values and ranges of values that are programmatically determinable. Exceptions include:<br>● 4.1.2 Name, Role, Value. |
| 11.5.2.8 Label relationships | Partially Supports | The relationship between some of the product's user interface elements and their labels are programmatically determinable. Exceptions include:<br>● 4.1.2 Name, Role, Value |
| 11.5.2.9 Parent-child relationships | Supports | The product's user interface elements and their parent-child relationships are programmatically determinable. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 11.5.2.10 Text | Partially Supports | Some of the product's rendered text, including its contents, attributes, and boundary, are programmatically determinable. Exceptions include:<br>● 4.1.2 Name, Role, Value |
| 11.5.2.11 List of available actions | Partially Supports | Some of the product's user interface elements provide a list of available actions that are programmatically determinable. Exceptions include:<br>● 4.1.2 Name, Role, Value |
| 11.5.2.12 Execution of available actions | Partially Supports | Some of the available actions of the product's user interface elements can be programmatically executed. Exceptions include:<br>● 4.1.2 Name, Role, Value |
| 11.5.2.13 Tracking of focus and selection attributes | Partially Supports | The product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is programmatically determinable, with the exceptions found in:<br>● 4.1.2 Name, Role, Value |
| 11.5.2.14 Modification of focus and selection attributes | Supports | The product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is programmatically determinable. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 11.5.2.15 Change notification | Partially Supports | The product notifies assistive technologies of changes to programmatically determinable attributes for some of the user interface elements per the requirements 11.5.2.5 to 11.5.2.11 and 11.2.5.13, with the exceptions found in:<br>● 4.1.2 Name, Role, Value. |
| 11.5.2.16 Modifications of states and properties | Partially Supports | The product's user interface elements allow for the programmatic modification of state and properties, with the exceptions found in:<br>● 4.1.2 Name, Role, Value |
| 11.5.2.17 Modifications of values and text | Partially Supports | Some of the product's user interface elements allow for the programmatic modification of values and text. Exceptions include:<br>● 1.4.12 Text Spacing<br>● 4.1.2 Name, Role, Value |
| *11.6 Documented accessibility usage* | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The product is not a platform. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The product does not have documented accessibility features. |
| 11.7 User preferences | Supports | The product's user interface follows the values of the user preferences for applicable platform settings. |
| *11.8 Authoring tools* | Heading cell – no response required | Heading cell – no response required |
| *11.8.1 Content technology* | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See WCAG 2.x section<br>(If not authoring tool, enter "Not Applicable") | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The product is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | The product is not an authoring tool. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 11.8.5 Templates | Not Applicable | The product is not an authoring tool. |

## Chapter 12: Documentation and Support Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *12.1 Product documentation* | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Supports | The product documentation lists and explains how to use the accessibility and compatibility features of Google Chrome for ChromeOS. |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| *12.2 Support Services* | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Supports | The Google Disability Support Team can answer questions about accessibility through various support channels. |
| 12.2.3 Effective communication | Supports | The Google Disability Support Team can answer questions about accessibility through various support channels. |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

# Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

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